



## PRICE LIST CUSTOMER SERVICE

VALID AS PER February 1<sup>ST</sup>, 2023



RECOMMENDED PUBLIC PRICES "BeNeLux Market"

# COMPLETE SERVICE

OMEGA timepieces are designed to accompany you for a lifetime if they receive the best care. The service frequency depends on the use and the environment in which they are worn.

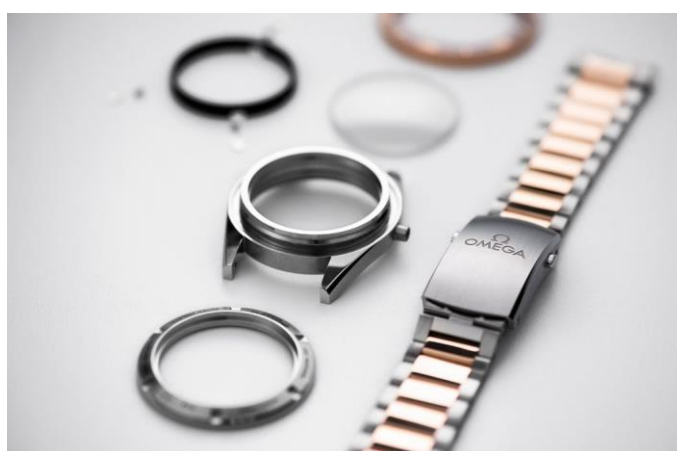
We recommend having the water resistance checked once a year and a complete service performed every 5 to 8 years at an OMEGA authorised service centre.

## COMPLETE SERVICE

The complete service restores the functional and aesthetic aspect. The watch is completely dismantled and overhauled.

### STEPS OF THE COMPLETE SERVICE

1. Disassembling the case and the movement
2. Cleaning the movement
3. Replacing worn components of the movement
4. Reassembling and lubricating the movement
5. Adjusting the movement and controlling its parameters
6. Cleaning and polishing the case and bracelet
7. Reassembling the case and renewing the water resistance with service kit (see [page 6](#))
8. Complete quality control



### COMPLETE SERVICE PRICES

Recommended public prices in EURO.

| CALIBRE TYPE    |            | NON-PRECIOUS MATERIAL PRICE<br>(steel, plated metal, titanium, ceramic) | PRECIOUS MATERIAL PRICE<br>(bicolour, silver, gold, platinum, palladium) |
|-----------------|------------|---|--|
| Non-chronograph | Quartz     | 550.—   | 650.—  |
|                 | Mechanical | 750.—   | 850.—  |
| Chronograph     | Quartz     | 650.—   | 850.—  |
|                 | Mechanical | 950.—   | 1'150.—  |

The recommended retail prices are in EURO (including VAT), but without shipping- and administration costs. These prices are subject to change without notice.

## WATERRESISTANCE SERVICE

This service guarantees that the watch is water resistant according to the model's specifications.

### STEPS OF THE WATER RESISTANCE SERVICE

1. Disassembling the case
2. Cleaning the case and bracelet
3. Reassembling the case and renewing the water resistance with service kit (see [page 6](#))
4. Replacing the battery (for electronic calibres)
5. Tuning the precision
6. Complete quality control



### WATER RESISTANCE SERVICE PRICES

Recommended public prices in EURO.

| CALIBRE TYPE    | NON-PRECIOUS MATERIAL PRICE<br>(steel, plated metal, titanium, ceramic) | PRECIOUS MATERIAL PRICE<br>(bicolour, silver, gold, platinum, palladium) |
|-----------------|---|--|
| Non-chronograph | 230.—   | 330.—  |
| Chronograph     | 290.—   | 490.—  |






## DIAL RESTORATION, CASE & BRACELET POLISHING

We also offer the possibility to have the dial restored and the case and bracelet polished.

### ADDITIONAL SERVICES PRICES

Recommended public prices in EURO.

| SERVICE TYPE   | PRICE | INFORMATION  |
|--|-------|--|
| <p><b>Dial restoration</b></p>                                  | 930.— | The dial restoration involves opening and dismantling the watch. Therefore, at least a water resistance service is required and will be charged additionally.                        |
| <p><b>Case polishing</b><br/>(polish / satin finish)</p>      | 70.—  | The case polishing involves opening and dismantling the watch. Therefore, a water resistance service is required and will be charged additionally.                                   |
| <p><b>Bracelet polishing</b><br/>(polish / satin finish)</p>  | 30.—  | <p>It is recommended to have the case and bracelet polished at the same time to prevent aesthetic discrepancies.</p> <p>NB: Ceramic and plated metal watches cannot be polished.</p> |

## SPECIAL TIMEPIECES

The rich legacy of OMEGA includes clocks, pocket watches, tourbillons and many other exceptional timekeeping devices. The complete service ensures that they stand the test of time.

### SPECIAL TIMEPIECES SERVICE PRICE

Recommended public prices in EURO.

| CALIBRE TYPE         | COMPLETE SERVICE PRICE |
|----------------------|------------------------|
| Quartz or mechanical | Starts at 1'250.—      |



## RESTORATION

There is a unique story and a priceless sentimental value behind every ancient watch. Our team of specialised watchmakers in Switzerland restore timepieces made before 1940 according to the original model.

After the restoration, the timepiece is returned in a special box along with:

- the restoration certificate signed by the watchmaker
- before and after pictures
- the corresponding extract from the archives

### RESTORATION PRICE

Recommended public price in EURO.

| CALIBRE TYPE | RESTORATION PRICE |
|--------------|-------------------|
| Mechanical   | Starts at 3'000.— |

## SERVICE WARRANTY

We offer a twenty-four (24) month warranty on each intervention. In the event of a default covered by this warranty, we will, at our discretion and without cost, service or replace any spare parts and/or rectify a faulty intervention as identified by our customer service. All other rights resulting from the faulty execution of our

services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents, lack of care or negligence. This warranty is rendered void if the work is carried out on the watch by persons who are not authorised to do so by OMEGA SA.



## USEFUL INFORMATION

### SPARE PARTS SYSTEMATICALLY REPLACED AND INCLUDED IN THE PRICE OF THE COMPLETE SERVICE AND WATER RESISTANCE SERVICE

- Service kit: crown, pushers, helium escape valve, gaskets and crystal (sapphire crystals excluded)
- Battery (for electronic calibres)



Visit the Customer Service section of the OMEGA website to see videos of:

- the complete service
- restoration service
- dial restoration

## EXTRACT & CERTIFICATE

Over the years, OMEGA has collected and preserved a wealth of information, so watch owners can get expert glimpses into the history of their timepiece.

### EXTRACT FROM THE ARCHIVES

Similar to a birth certificate, this document contains the production date of the watch and detailed information on how it left our factory. The extract from the archives is available for watches older than 10 years.

### EXTRACT OF THE ARCHIVES PRICE

Recommended public price in Swiss francs.

130.—



### CERTIFICATE OF AUTHENTICITY

Specialised watchmakers in Switzerland will examine the timepiece and establish its authenticity using the information recorded in the archives.

An authentic OMEGA timepiece is a watch powered by the correct OMEGA calibre constructed entirely of, and serviced with corresponding OMEGA components.

All components of the watch head must also correspond to the information in our production documents and service guidelines.

Only timepieces that are older than 30 years old are eligible for an expertise.

The examination will be charged independently of the result.

Visit the OMEGA website to see a list of participating boutiques.  
<https://www.omegawatches.com/certificate-of-authenticity-stores>.

### CERTIFICATE OF AUTHENTICITY PRICE

Recommended public price in EURO.

860.—

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OMEGA



[www.omegawatches.com/customer-service](http://www.omegawatches.com/customer-service)